



# The IoT Business Index 2020: A step change in adoption

Companies with internal deployments:

- At early implementation stage
- Extensive deployment stage

Companies with external deployments:





- Extensive deployment stage

#### Return on Investment





#### 57%

Agree or strongly agree IoT is exceeding expected ROI

#### 64%

Understanding the value of data has helped make the case for IoT

# Manufacturing has doubled investment

# **Over 10%**

of manufacturers have more than doubled their investment in recent years



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10%

# IoT has exceeded expected ROI - Top 3 industries



Facilities

Management

67%

Agriculture

65%

Infrastructure

 $\overline{\left( 71\right) }$ 



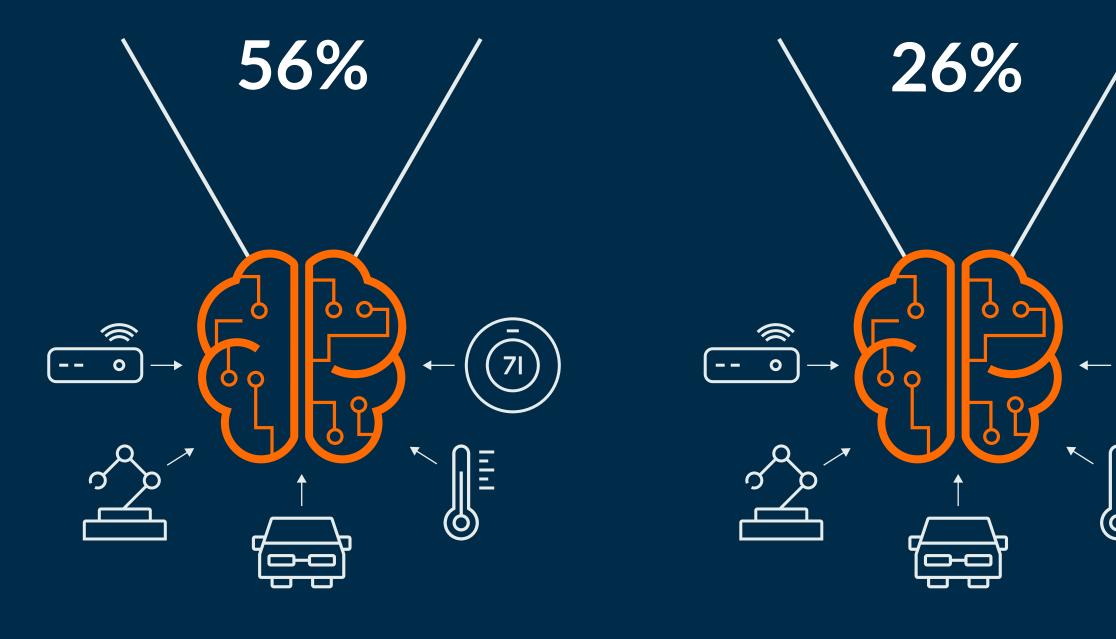
### 82%

grew their IoT investment in the past three years, up from 62% who said the same in 2017





# **Evolution of the AloT**

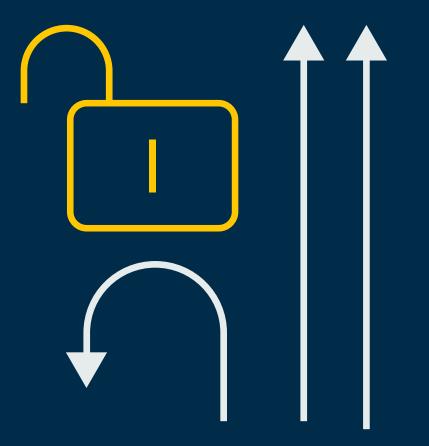


IoT forms part of our current and planned use of Al IoT data is pivotal to our current an planned use of AI

# Security

# 45%

Agree that security concerns have held back consumer IoT adoption



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